



Quality & Hygiene Policy

ESC PACKAGING LIMITED seek to present and maintain a management system with the guiding principles of ISO 9001 and the BRC Global Standard for Packaging and Packaging Materials. Although not accredited ourselves, we work with these principles as our guide.

Our aim is to ensure:

All reasonable precautions are taken and all due diligence is exercised in the development, manufacturing and distribution of packaging by ESC Packaging Ltd to our customers with the full backing of our worldwide suppliers, most of whom are ISO 9001 and/or SEDEX and / or BRC accredited.

All customer orders are completely transparent and well documents. Specifications are established, agreed and complied with.

Customer satisfaction is monitored to ensure customer needs and expectations are met.

With careful monitoring of each product supply, our aim is to supply right 1st time.

Where quality failures occur, these are fully investigated to determine the cause, applicable corrective action and preventative action to stop re-occurrence. The Company aim to rectify issues within reasonable timeframes, agreed with each customer.

There is a continual focus for improvement of product and process improvements, through the development and review of processes and working methods.

Controls are applied to suppliers of materials that are essential for quality and product safety.

Health, safety and welfare legislation is complied with, to maintain a suitable working environment and infrastructure for all personnel and visitors.

Quality objectives are developed and communicated to relevant personnel, and these objectives are monitored.

Senior Management are committed to considering suggestions from any employee concerning improvements to health and safety, quality, reliability, product safety and hygiene of the Company's products.

Mrs Carri-Anne Walker
Managing Director

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